

# Patch Overview

The Weather Channel Latin America 1.64 Patch contains corrections to problems with the Weather Star XL units. The problems corrected by this patch were first reproduced in The Weather Channel Quality Assurance Lab, and then each correction was verified and subsequently retested in the same lab environment. This patch will be deployed by transmitting the patch to each Latin America Weather Star XL in the field via satellite.

#### **Document Purpose**

This document describes the items which the Latin America 1.64 Patch corrects for the Weather Star XL units. Each item in the patch is described in terms of what the home viewer would see on a television screen at the time the problem occurs.

#### Scope

The information in this document applies to Latin America Weather Star XL units only. This patch corrects only the specific problems identified on the following pages and does not necessarily correct all known deficiencies.

## The Solution Center (770) 226-2158 starops@weather.com

The Weather Channel Solution Center is staffed 7x24, 365 days a year to respond to any situation. We welcome any questions, suggestions, or comments on our products, services, and support.

## Test Environment Description

The Latin America 1.64 patch was tested in The Weather Channel Quality Assurance Lab which is configured as follows:

#### Satellite Receivers

Power Vu Commercial Digital Satellite Receiver with High-Speed Option installed

# Items Corrected in the Latin America 1.6.4 Patch

Loss of Data During Transfer of Copy Splits	
What You Used to See	What You See Now
The transfer on certain types of very large files (such as copy splits) was so slow that it could cause noticeable delays on triggers or a loss of data during back-to-back data transfer.	There is no longer a delay on triggers during the transfer on certain types of very large files (such as copy splits). In addition, there is no longer a loss of data during back-to-back data transfer of certain types of very large files (such as copy splits).

Incorrect Display of "Latest Report" Label	
What You Used to See	What You See Now
The "Latest Report" label was not displaying correctly on Regional Observation and Local Observation products.	The "Latest Report" label now displays correctly on Regional Observation and Local Observation products when the data is 80 minutes old but not yet expired.